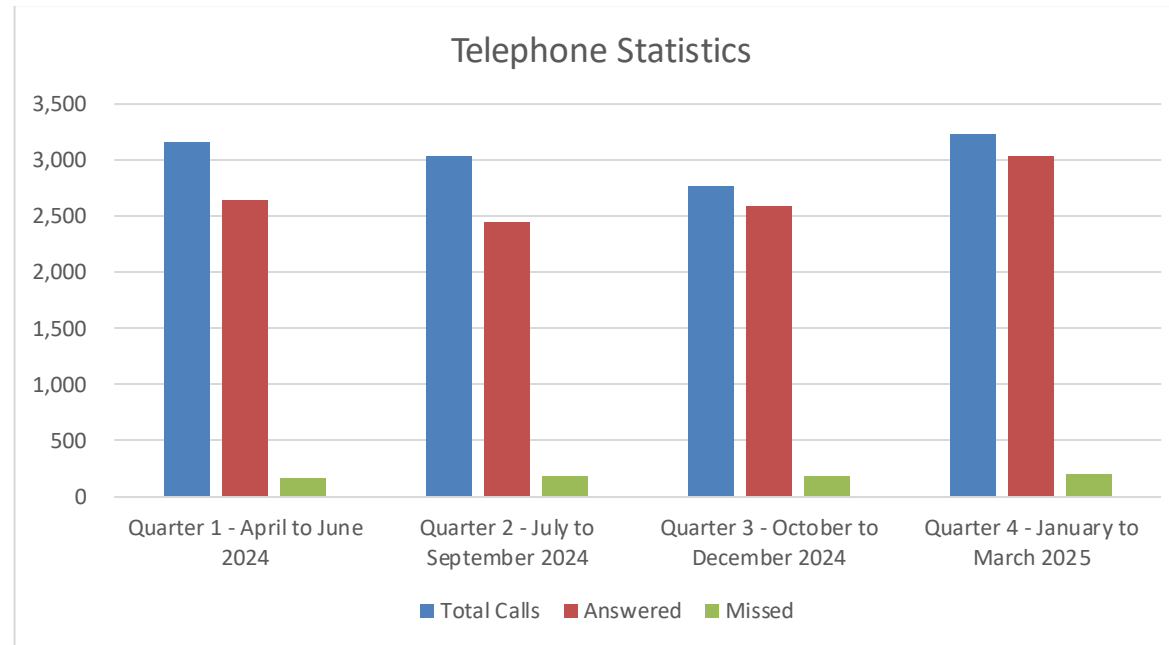


Comparative Telephone Statistics



Period	Total Calls	Answered	Missed
Quarter 1 - April to June 2024	3,158	2,649	171
Quarter 2 - July to September 2024	3,037	2,451	188
Quarter 3 - October to December 2024	2,767	2,584	183
Quarter 4 - January to March 2025	3,240	3,040	200